

**VETERANS CRISIS LINE  
800-273-8255 #1**

**VA Benefits Call Center** 800-827-1000  
**VA Pension Call Center** 877-294-6380  
**VA Education** 888-442-4551  
**VA Life Insurance** 800-669-8477  
**VA Debt Management** 800-827-0648  
**ChampVA** 800-733-8387  
**VA Headstones/Markers** 800-697-6947  
**VA Home Loan Eligibility** 888-768-2132  
**Presumptive Disabilities** 800-749-8387  
**Board of Veterans Appeals** 800-923-8387  
**VA Direct Deposit** 877-838-2778  
**Louisville Fiduciary Hub** 888-407-0144 #4  
**Voc Rehabilitation** 865-545-4249/4259  
**DFAS** 800-321-1080  
**VA Records Management Center**  
888-533-4558  
**National Personnel Records Center**  
314-801-0800

**VET CENTERS**

**Chattanooga** 423-855-6570  
**Johnson City** 423-928-8387  
**KNOXVILLE 865-633-0000**  
**Memphis** 901-522-3950  
**Nashville** 615-366-1220

**STATE NURSING HOMES**

**Clarksville** 931-245-4700  
**Humboldt** 731-784-8405  
**Knoxville 865-862-8100**

**Murfreesboro** 615-895-8850

**KNOXVILLE AUDIOLOGY CLINIC**  
**865-694-7103**

**KNOXVILLE OPTOMETRY CLINIC**  
**865-670-2364**

**TENNESSEE AMERICAN JOB CENTER-VETERANS**  
Knoxville 865-594-5500

**VOA SUPPORTIVE SERVICES FOR VETERANS AND FAMILIES (SSVF)**-865-524-3926 ext. 262

**HELEN ROSS MCNABB-MILITARY SERVICES**  
865-637-9711

**VA MEDICAL CENTERS**

**Memphis** 901-523-8990/800-636-8262  
**Mt Home** 423-926-1171/877-573-3529  
**Murfreesboro** 615-867-6000/800-876-7093  
**Nashville** 615-327-4751/800-228-4973

**VA CLINICS**

**Athens** 423-746-1410  
**Chattanooga** 423-893-6500  
**Clarksville** 931-645-3552  
**Cookeville** 931-284-4060  
**Dover** 931-232-5138  
**Dyersburg** 731-287-7289  
**Knoxville 865-545-4592**  
**Transition Care Manager** 865-670-2376  
**Harriman** 865-882-2010  
**Homeless Outreach 865-670-2369**  
**Jackson** 731-661-2750  
**Lafollette** 423-563-7666  
**Maury** 931-981-6930  
**McMinnville** 931-747-7700  
**Memphis North** 901-261-4500  
**Memphis South** 901-271-4900  
**Morristown** 423-586-9100  
**Nashville** 615-873-6503/6700  
**Nashville** 615-367-5928  
**Women Veterans-Nashville** 615-327-4751  
**Rogersville** 423-235-1471  
**Savannah** 731-925-2300  
**Sevierville** 865-286-6950  
**Tullahoma** 931-454-6134  
**Women's Health** 423-926-1171 ext 2989  
**Women Veterans Call Center** 855-829-6636

**NON-VA CARE COORDINATOR**

423-926-1171 or 877-573-3529

EXT: 7437 or 2738

AFTER HOURS EXT: 7508

**VA PURCHASED CARE OFFICE**

423-926-1171 ext 7233

**VETERANS TRANSPORTATION SERVICE**

(423) 926-1171 ext 7520

**DAV Van** 865-694-7101

**PATIENT ADVOCATE (865) 670-2372**

**HAMILTON COUNTY  
VETERANS SERVICES  
OFFICE**

**“SERVING THOSE  
WHO SERVED”**



**THANK YOU FOR YOUR  
SERVICE TO OUR NATION**



**HAMILTON COUNTY MAYOR  
JIM COPPINGER**



**HAMILTON COUNTY  
VETERANS SERVICES OFFICE  
M-F 8:00 AM TO 4:00 PM**

Chuck Alsobrook

**1250 Market St., Suite 1006**  
Chattanooga, TN 37402

**423.209.7884** FAX 423.209.7887  
Facebook.com/HamCoVSO

**SERVICE CONNECTED DISABILITIES**

Disability Compensation is a tax free monetary benefit paid to Veterans with disabilities that are the result of a disease, injury incurred or aggravated during active military service. Compensation may also be paid for post-service disabilities that are considered secondary to disabilities occurring in service and for disabilities presumed to be related to circumstances of military service, even though they may arise after service. Veterans in the following categories **may** be considered for service connection for specific disabilities:

Prisoners of War-Radiation Exposure  
Agent Orange Exposure-Gulf War Veterans  
Camp Lejeune Water Contamination

**Veterans diagnosed with Amyotrophic Lateral Sclerosis (ALS) may be eligible for Service Connected Disability Compensation.**

**If you have a disability rating of 70% or more and are in need nursing home care, please contact the Ben Atchley State Nursing Home 865-862-8100**

**IMPROVED PENSION**

Improved Pension is a tax free, **income based** benefit paid to wartime Veterans and surviving spouses or an unmarried child, who meets certain age or disability requirements and whose income for VA purposes and assets fall within certain limits.

Remarriage can affect eligibility of surviving spouse. In addition to the Improved Pension benefit the VA can pay an additional benefit to those who qualify for Aid and Attendance or Housebound benefits.

**DEPENDENCY AND INDEMNITY COMPENSATION**

Dependency and Indemnity Compensation (DIC) is a tax free, benefit paid to **eligible** survivors of military service members who died in the line of duty, eligible survivors of Veterans whose death resulted from a service-related disability or were rate 100% P&T for 10 consecutive years.

Remarriage could affect eligibility.

ChampVA and Dependents Educational Assistance (Chapter 35) are additional benefits.

**EDUCATION**

**Post 9/11 GI Bill** (**May** be transferable to spouse/children before leaving military)  
**Montgomery GI Bill**  
**Montgomery GI Bill Select Reserve**

**Vocational Rehabilitation**-designed to help Veterans with service connected disabilities become suitably employed, maintain employment, or achieve independence in daily living.

**HEALTH BENEFITS**

The VA provides healthcare through an annual enrollment system. This system is based on 8 categories to ensure health care is available to all enrolled Veterans. Many Veterans **may** qualify for cost-free health care services based on compensable service connected disabilities.

VA Health Benefits includes all the necessary inpatient hospital care and outpatient services to promote, preserve, or restore your health. VHA medical facilities provide a wide range of services including traditional hospital-based services such as surgery, critical care, mental health, orthopedics, pharmacy, radiology optometry, audiology , and physical therapy.

**BURIAL BENEFIT**

VA burial allowances are partial reimbursements of an **eligible** Veteran's burial and funeral costs. When the cause of death is

not service related, the reimbursements are generally described as two payments: a burial and funeral expense allowance, and a plot or interment allowance.

A single payment is made when the cause of death is service-related.

Headstones and Markers furnished upon request, at no charge. A government headstone or marker for the unmarked grave of any deceased **eligible** Veteran in any cemetery.

**MILITARY FUNERAL HONORS**

DOD is responsible for providing military funeral honors. The military funeral honors website is;

<https://mfh.dmdc.osd.mil/mfh/>

**Army** 800-325-4986

**Air Force** 800-531-5803

**Coast Guard** 202-795-6637

**Marine Corps** 866-826-3628

**Navy** 202-433-6892

**Tennessee National Guard** 615-355-3700

**VETERANS CEMETERIES**

**Chattanooga National Cemetery 423-855-6590**

**Knoxville National Cemetery 423-855-6590**

**Knoxville John Sevier 865-577-3228**

**Memphis 901-543-7005**

**Nashville 615-532-2238**

**HOME LOAN ELIGIBILITY**

The VA offers a variety of home loan guaranty programs for Active Duty Service Members, Veterans, National Guard and Reserve members.

**Home Loans**- Help Veterans purchase a home at a competitive interest rate often without requiring a down payment or private mortgage insurance.

**Interest Rate Reduction Refinance Loan**- Can help Veterans obtain a lower interest rate by refinancing their existing VA loan

**Adapt Housing Grants**- Help Veterans with a permanent and total service connected disability purchase or build an adapted home or to modify an existing home to account for their disability.

FOR MORE INFORMATION CALL 423.209.7884

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