### **VETERANS CRISIS LINE 800-273-8255 #1**

VA Benefits Call Center 800-827-1000
VA Pension Call Center 877-294-6380
VA Education 888-442-4551
VA Life Insurance 800-669-8477
VA Debt Management 800-827-0648
ChampVA 800-733-8387
VA Headstones/Markers 800-697-6947
VA Home Loan Eligibility 888-768-2132
Presumptive Disabilities 800-749-8387
Board of Veterans Appeals 800-923-8387
VA Direct Deposit 877-838-2778
Louisville Fiduciary Hub 888-407-0144 #4
Voc Rehabilitation 865-545-4249/4259
DFAS 800-321-1080

VA Records Management Center 888-533-4558

National Personnel Records Center 314-801-0800

### **VET CENTERS**

Chattanooga 423-855-6570 Johnson City 423-928-8387 KNOXVILLE 865-633-0000 Memphis 901-522-3950 Nashville 615-366-1220

### STATE NURSING HOMES

Clarksville 931-245-4700 Humboldt 731-784-8405 Knoxville 865-862-8100 Murfreesboro 615-895-8850

### TENNESSEE AMERICAN JOB CENTER-VETERANS

Knoxville 865-594-5500

VOA SUPPORTIVE SERVICES FOR VETERANS AND FAMILIES (SSVF)-865-524-3926 ext. 262

HELEN ROSS MCNABB-MILITARY SERVICES 865-637-9711

### VA MEDICAL CENTERS

**Memphis** 901-523-8990/800-636-8262 **Mt Home** 423-926-1171/877-573-3529

**Murfreesboro** 615-867-6000/800-876-7093 **Nashville** 615-327-4751/800-228-4973

### VA CLINICS

Athens 423-746-1410 **Chattanooga** 423-893-6500 **Clarksville** 931-645-3552 **Cookeville** 931-284-4060 **Dover** 931-232-5138 **Dyersburg** 731-287-7289 Knoxville 865-545-4592 **Transition Care Manager** 865-670-2376 Harriman 865-882-2010 Homeless Outreach 865-670-2369 **Jackson** 731-661-2750 **Lafollette** 423-563-7666 **Maury** 931-981-6930 McMinnville 931-747-7700 **Memphis North** 901-261-4500 Memphis South 901-271-4900 Morristown 423-586-9100 Nashville 615-873-6503/6700 Nashville 615-367-5928 Women Veterans-Nashville 615-327-4751 **Rogersville** 423-235-1471 **Savannah** 731-925-2300 **Sevierville** 865-286-6950 **Tullahoma** 931-454-6134 Women's Health 423-926-1171 ext 2989 Women Veterans Call Center 855-829-6636

### NON-VA CARE COORDINATOR

423-926-1171 or 877-573-3529 EXT: 7437 or 2738 AFTER HOURS EXT: 7508

### VA PURCHASED CARE OFFICE

423-926-1171 ext 7233

### VETERANS TRANSPORTATION SERVICE (423) 926-1171 ext **7520** DAV Van 865-694-7101

**PATIENT ADVOCATE (865) 670-2372** 

### HAMILTON COUNTY VETERANS SERVICES OFFICE

## "SERVING THOSE WHO SERVED"



## THANK YOU FOR YOUR SERVICE TO OUR NATION



HAMILTON COUNTY MAYOR WESTON WAMP



# veterans services office Vso.hamiltontn.gov

455 N. Highland Park Ave. Chattanooga, TN 37404

**423.209.7884** FAX 423.209.7887

### SERVICE CONNECTED DISABILITIES

Disability Compensation is a tax free monetary benefit paid to Veterans with disabilities that are the result of a disease, injury incurred or aggravated during active military service. Compensation may also be paid for post-service disabilities that are considered secondary to disabilities occurring in service and for disabilities presumed to be related to circumstances of military service, even though they may arise after service. Veterans in the following categories **may** be considered for service connection for specific disabilities:

Prisoners of War-Radiation Exposure Agent Orange Exposure-Gulf War Veterans Camp Lejeune Water Contamination

Veterans diagnosed with Amyotrophic Lateral Sclerosis (ALS) may be eligible for Service Connected Disability Compensation.

If you have a disability rating of 70% or more and are in need nursing home care, please contact the Ben Atchley State Nursing Home 865-862-8100

### **IMPROVED PENSION**

Improved Pension is a tax free, **income based** benefit paid to wartime Veterans and surviving spouses or an unmarried child, who meets certain age or disability requirements and whose income for VA purposes and assets fall within certain limits.

Remarriage can affect eligibility of surviving spouse. In addition to the Improved Pension benefit the VA can pay an additional benefit to those who qualify for Aid and Attendance or Housebound benefits.

DEPENDENCY AND INDEMNITY COMPENSATION

Dependency and Indemnity Compensation (DIC) is a tax free, benefit paid to **eligible** survivors of military service members who died in the line of duty, eligible survivors of Veterans whose death resulted from a service-related disability or were rate 100% P&T for 10 consecutive years.

Remarriage could affect eligibility.

ChampVA and Dependents Educational Assistance (Chapter 35) are additional benefits.

### **EDUCATION**

Post 9/11 GI Bill (May be transferable to spouse/children before leaving military)
Montgomery GI Bill
Montgomery GI Bill Select Reserve

**Vocational Rehabilitation**-designed to help Veterans with service connected disabilities become suitably employed, maintain employment, or achieve independence in daily living.

### **HEALTH BENEFITS**

The VA provides healthcare through an annual enrollment system. This system is based on 8 categories to ensure health care is available to all enrolled Veterans. Many Veterans **may** qualify for cost-free health care services based on compensable service connected disabilities.

VA Health Benefits includes all the necessary inpatient hospital care and outpatient services to promote, preserve, or restore your health. VHA medical facilities provide a wide range of services including traditional hospital-based services such as surgery, critical care, mental health, orthopedics, pharmacy, radiology optometry, audiology, and physical therapy.

### **BURIAL BENEFIT**

VA burial allowances are partial reimbursements of an **eligible** Veteran's burial and funeral costs. When the cause of death is not service related, the reimbursements are

generally described as two payments: a burial and funeral expense allowance, and a plot or interment allowance.

A single payment is made when the cause of death is service-related.

Headstones and Markers furnished upon request, at no charge. A government headstone or marker for the unmarked grave of any deceased **eligible** Veteran in any cemetery.

### **MILITARY FUNERAL HONORS**

DOD is responsible for providing military funeral honors. The military funeral honors website is;

https://mfh.dmdc.osd.mil/mfh/

Army 800-325-4986 Air Force 800-531-5803 Coast Guard 202-795-6637 Marine Corps 866-826-3628 Navy 202-433-6892 Tennessee National Guard 615-355-3700

### **VETERANS CEMETERIES**

Chattanooga National Cemetery 423-855-6590 Knoxville National Cemetery 423-855-6590 Knoxville John Sevier 865-577-3228 Memphis 901-543-7005 Nashville 615-532-2238

### HOME LOAN ELIGIBLITY

The VA offers a variety of home loan guaranty programs for Active Duty Service Members, Veterans, National Guard, and Reserve members.

**Home Loans**- Help Veterans purchase a home at a competitive interest rate often without requiring a down payment or private mortgage insurance.

**Interest Rate Reduction Refinance Loan**- Can help Veterans obtain a lower interest rate by refinancing their existing VA loan

**Adapt Housing Grants**- Help Veterans with a permanent and total service connected disability purchase or build an adapted home or to modify an existing home to account for their disability.

FOR MORE INFORMATION CALL 423.209.7884