Hamilton County Government

Americans with Disabilities Act Notice

In accordance with the requirements of **Title II of the Americans with Disabilities Act of 1990** (aka "ADA"), **Hamilton County Government** will not discriminate against qualified individuals with disabilities on the basis of disability in its services, programs or activities.

<u>Employment:</u> Hamilton County Government does not discriminate on the basis of disability in its hiring or employment practices, and complies with all regulations promulgated by the United States Equal Employment Opportunity Commission under Title I of the ADA.

<u>Effective Communication:</u> Hamilton County Government will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so that they can participate equally in Hamilton Government's services, programs and activities, including qualified sign language interpreters, documents in Braille, and other means of making information and communications accessible to people with speech, hearing or vision impairments.

<u>Modifications to Policies and Procedures:</u> **Hamilton County Government** will make all reasonable modifications to policies and programs to ensure that people with disabilities have an equal opportunity to enjoy all of its services, programs and activities. For example, individuals with specifically trained service animals are welcome in **Hamilton County Government** offices and facilities, including areas where pets may be generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a service, program or activity of **Hamilton County Government**, should contact the **Hamilton County ADA Coordinator** as soon as possible, but <u>no later than forty-eight</u> (48) hours prior to the scheduled activity or event.

The ADA does not require **Hamilton County Government** to take any action that would fundamentally alter the nature of its services, programs or activities, or impose undue financial or administrative burden upon it.

Complaints that a **Hamilton County Government** service, program or activity are not accessible to persons with disabilities should be directed to:

Mr. Bill Stoll Risk Manager/ADA Coordinator 317 Oak Street, 2nd Floor Chattanooga, TN 37403 423-209-6120

Hamilton County Government will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or

reasonable modifications of policy or procedure, such as retrieving items from locations that are open to the public, but not accessible to persons utilizing wheelchairs.